

To: IEHP D-SNP Primary Care Providers
From: IEHP Quality Programs
Date: November 19, 2025
Subject: **ACTION REQUIRED: 2026 IEHP Direct Stars Incentive Program Guide Preliminary Release!**

Inland Empire Health Plan (IEHP) is pleased to announce the release of the 2026 IEHP Direct Stars Incentive Program Guide!

The IEHP Direct Stars Incentive Program has been designed to reward Primary Care Providers (PCPs) who deliver high-quality care to IEHP Direct Dual Choice (HMO D-SNP) Members.

The 2026 IEHP Direct Stars Incentive Program Guide includes program requirements, scoring methodology, measure details, and more! An electronic version of the guide is now available at: www.providerservices.iehp.org > Programs & Services > Provider Incentive Programs > Pay for Performance Program, or [click here](#).

Please Note: This is an early release of the 2026 IEHP Direct Stars Incentive Program Guide, and this version will **NOT** be mailed out. A finalized version will be available on the IEHP website by **December 31, 2025**, and mailed out during the first quarter of 2026.

IEHP is seeking Provider feedback on the proposed 2026 IEHP Direct Stars Program. We value your input and would like your office to complete the “**2026 IEHP Direct Stars Incentive Program Provider Comment Survey**” by **November 28, 2025**, to ensure the program continues to support the quality efforts that help provide optimal care for our Members. Your prompt attention and response are greatly appreciated!

Please scan the QR or click on the link below to access the survey:
[Qualtrics Survey | Qualtrics Experience Management](#)



NEW Provider Eligibility Requirement:

- PCPs must have a signed Incentive Program contract amendment prior to the start of the 2026 IEHP Direct Stars Incentive Program performance period to be eligible to receive incentive dollars.

The following measures are included in the 2026 IEHP Direct Stars Incentive Program:

Core Performance Measures:

- Advance Care Planning
- Annual Wellness Visit
- Breast Cancer Screening
- Care for Older Adults – Functional Status Assessment
- Care for Older Adults – Medication Review
- Colorectal Cancer Screening
- Controlling High Blood Pressure
- Diabetes Care - Kidney Health Evaluation
- Diabetes Eye Exam
- Flu Vaccine
- Glycemic Status $\leq 9.0\%$
- Post Discharge Follow-Up
- Transitions of Care - Medication Reconciliation Post Discharge
- **NEW** Concurrent use of Opioids and Benzodiazepines
- **NEW** Medication Adherence for Cholesterol Medications
- **NEW** Medication Adherence for Diabetes Medications
- **NEW** Medication Adherence for Hypertension Medications
- **NEW** Statin Use in Persons with Diabetes

Quality Bonus Services:

- Blood Pressure Control
- Care for Older Adults - Medication Review
- Colorectal Cancer Screening
- Diabetes Care - Kidney Health Evaluation
- Flu Vaccine
- HbA1c Control
- Post Discharge Follow-Up
- Statin Initiation for Diabetes or Cardiovascular Disease
- 3 Month Supply Prescription Conversion

Thank you for your continued partnership in providing quality healthcare to IEHP Members. As a reminder, all communications sent by IEHP can also be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices.

Questions related to this program can be sent to IEHP's Provider Call Center at (909) 890-2054, (866)223-4347, providerservices@iehp.org, or email IEHP's Quality Department at QualityPrograms@iehp.org